

Your Bill Is Changing

Below, you'll find critical information about upcoming changes to your FairPoint monthly bill

New Ways to Pay Your Bill

We're pleased to offer six payment options to give you the flexibility you need to pay your monthly bill easily. Some addresses and payment options changed on February 1, 2009. Please keep this list handy for reference.

Note: If you currently use personal banking payments to pay your monthly bill, you may need to manually adjust your settings for payments to continue. See below for details.

Personal Banking Payments

If you currently pay through your banking institution's online bill pay service, you may need to update billing information to include FairPoint Communications. Contact your bank directly for questions about this process.

Recurring Payments

If you have set up a recurring payment through your credit/debit card or using your bank account number, you don't have to do anything to maintain this service. If you would like to enroll in this service and haven't already, you can do so by filling out the form on the back of your payment coupon.

Pay by Mail

Mail us your monthly payment coupon with your payment in the included envelope to this address:

FairPoint Communications
P.O. Box 11021
Lewiston, ME 04243-9472

Please make checks payable to "FairPoint Communications" and always remember to include your account number on your check.

Pay Online

To make payments easier than ever, pay your monthly bill right from our website. Visit www.FairPoint.com to learn more.

Pay in Person

You can pay your bill in person at a CheckFreePay™ walk-in bill payment location. Visit www.checkfreepay.com to find the location nearest you.

Pay by Phone

Call **1.866.658.9040** to pay your bill over the phone. There's a \$3.50 fee per transaction.

If you have any questions about how to read or understand your new FairPoint bill, give us a call at **1.866.984.2001** for residential service or **1.866.984.3001** for business service.

