



1 Davis Farm Road  
Portland, ME 04103

### Industry Notification – Accessible Letter

<b>Date:</b>	September 21, 2009	<b>Number:</b> PRC 0032-09212009
<b>Effective Date</b>	September 21, 2009	<b>Category:</b> Wholesale Forums
<b>Subject:</b>	<b>Wholesale Business Process Forums – Updated Action Item Log</b>	
<b>Related Letters:</b>	PRC 0025-08202009, PRC 0026-08312009, PRC 0028-09112009	
<b>Attachments:</b>	N/A	
<b>Target Audience</b>	IXC, CLEC, Wireless, UNE	
<b>Area Impacted:</b>	ME, NH and VT	
<b>Wholesale Customer Response deadline:</b>	N/A	
<b>Contact:</b>	Send all Questions to: <a href="mailto:FairPointInput@FairPoint.com">FairPointInput@FairPoint.com</a>	
<b>Conference Call/Meeting</b>		

Dear FairPoint Communications Wholesale Customer:

This notice is a follow-up to Business Process Forums held in Portland Maine on Tuesday September 15<sup>th</sup>, 2009 and Wednesday September 16<sup>th</sup>, 2009. Attached is the updated Issues log from the two data gathering sessions. FairPoint has added the following additional columns to the Issues Log: Action Item Descriptions, Action Item Owner, FRP/CLEC, System/Process/Training, Action Item Status, and Action Item Resolution

FairPoint will be providing detailed responses to the Action Items during the follow-up Sessions on September 29<sup>th</sup> and 30<sup>th</sup>, 2009 in Portland Maine.

Please refer all questions to [FairPointInput@FairPoint.com](mailto:FairPointInput@FairPoint.com)