



1 Davis Farm Road
Portland, ME 04103

Industry Notification – Accessible Letter

Date:	October 02, 2009	Number: SYS 0157-10022009
Effective Date	October 02, 2009	Category: System
Subject:	Migrations with Hunting defect – potential loss of Dial Tone	
Related Letters:		
Attachments:	N/A	
Target Audience	IXC, CLEC, Wireless, UNE	
Area Impacted:		
Wholesale Customer Response deadline:	N/A	
Contact:	Send all Questions to: whd@fairpoint.com	
Conference Call/Meeting	N/A	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to inform our Wholesale Customers of an issue with line migrations which involve hunting resulting in a loss of dial tone in some situations. The issue was reported for two PONs, but an analysis of all pending migration orders, shows that this is currently impacting 10 active orders in production. These orders have been updated with the missing attribute. The fix for the issue is being tracked with incident 11291. This incident has been verified in the test environment and will be deployed on 10/5/09. We will update any orders submitted between now and the deployment of this item with the missing attribute.

Should you have any questions please feel free to reach out to the Wholesale Help Desk for additional information at WHD@FairPoint.com.