



1 Davis Farm Road  
Portland, ME 04103

## Industry Notification – Accessible Letter

<b>Date:</b>	October 16, 2009	<b>Number:</b> SYS 0165-10162009
<b>Effective Date</b>	October 16, 2009	<b>Category: System</b>
<b>Subject:</b>	<b>ACNA/CCNA Validation Logic Implementation</b>	
<b>Related Letters:</b>		
<b>Attachments:</b>	<b>N/A</b>	
<b>Target Audience</b>	<b>IXC, CLEC, Wireless, UNE</b>	
<b>Area Impacted:</b>		
<b>Wholesale Customer Response deadline:</b>	N/A	
<b>Contact:</b>	<b>Send all Questions to:</b> WSC at 1-866-925-8971 option 6	
<b>Conference Call/Meeting</b>	<b>N/A</b>	

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to inform our Wholesale Customers of new logic being implemented on all change and disconnect orders. The logic will validate that the ACNA/CCNA on the order matches the current ACNA/CCNA associated with the parent account for the service being modified/disconnected. The reject message when this validation fails will read "The TN/Circuit: 2075551212 does not belong to the company specified on the order. Reference ID 1347, 2586220."

If you receive this error, please call the WSC at 1-866-925-8971 option 6 and ask them to verify the account associated with the service. They will ask you for the reference IDs from the reject message which will assist them in diagnosing which account this service is 'on' and assist you with the resolution of this message if the reject was in error.

This item was discussed on the FairPoint Wholesale Cutover Communications Call at 3PM call 10-15-09.