



Wholesale Package Voice Mail Optional Feature Details:

Pager Notification

- Notifies customers via their pager when a new message is deposited in the mailbox.
- If using a digital display pager, the number that will appear on the pager is the customer's mailbox number.
- Will page subscriber one time.
- Allows end users the option of turning Pager Notification on or off by accessing Wholesale Package Home Voice Mail "mailbox options" and following voice prompts.
- End user must have Wholesale Package Home Voice Mail and a paging company in order to subscribe to Pager Notification
- Pager notification for Wholesale Package Home Voice Mail is available for use with either a digital or tone pager.
- Voice pagers are not compatible with Wholesale Package Home Voice Mail.
 - A digital pager will display the number of the calling party.
 - A tone pager will provide the end user with a tone indicating they are being paged.
 - Not available with pagers that require a PIN. Pager number must be an IntraLATA call (within customer's regional calling area).
- NOTE: Pager Company name and pager number need to be in the feature detail field.
- With Wholesale Package Multiple Mailbox, only urgent messages left in the main mailbox #9 will activate Pager Notification (sub-mailboxes do not activate Pager Notification).

Reminder Call (Residence)

- Allows subscriber to record messages, which can be delivered within 30 days into the future.
- Messages can be delivered to the end user's own mailbox or any other telephone number within the LATA. Subscribers will also have the capability of sending the same reminder call to multiple telephone numbers.
- Retry Attempts: If a message is not delivered, the system will retry delivery every 30 minutes up to 5 additional times.
- Available on a per use basis.

Mailbox Messaging (per mailbox destination) (Res only)

- Allows subscribers to send copy and reply to messages sent by other Wholesale Package Voice Mail subscribers within their regional calling area (LATA).
- Automatically provided with Single and Multiple mailboxes. No USOC is required.

Wake-Up Call (Residence – n/a in ME)

- Allows subscriber to schedule a wake up call.
- The end user can either subscribe to it monthly or use the feature on a per use basis

Multiple Number Service

- Allows up to 11 telephone numbers to be pointed to 1 Mailbox.
- All numbers must be in the same central office switch and on the SAME Billing Telephone Number (BTN) as the mailbox. It is not necessary that they have the same NXX as long as they are served by the same CO switch
- Centrex numbers may appear on different Centrex locations on the same account.

- Eliminates the need for additional mailboxes when a customer has several telephone numbers dialed by callers.
- Eliminates the need for 2 mailboxes when a customer has Distinctive Ring in a 5ESS or 5E@ central office.
- Can be used to reduce ring cycle with hunt groups that have a mailbox.
- Multiple Number Service combined with Multiple mailbox, allows calls to the multiple numbers to be deposited in sub-mailboxes to distinguish them from calls to the mailbox number (up to 8 sub-mailboxes).
- When a mailbox has associated Multiple Number Service, some of the regular mailbox prompts will make a reference to multiple numbers, greeting, etc. Multiple Number Service subscribers can record their own unique greetings (personal, busy, extended absence and name) that are different from the mailbox subscriber's greetings. The greetings can be recorded by the mailbox subscriber or can be recorded by the Multiple Number Service subscriber who has been given the mailbox passcode.
- The time & date stamp cannot be set from the sub-mailboxes. It is set from the main mailbox and applies to all sub-mailboxes.

Alternate ID Mailbox / Multiple Number Service

- Allows up to 6 telephone numbers (including the mailbox number) to forward calls to a single mailbox
- The multiple numbers must be in the same Centrex group and on the same account as the mailbox.
- This feature must be added to each additional number pointed to the mailbox.
- On Comverse, Multiple Number Service subscribers are able to record their own unique greetings (personal, busy, extended absence, and name) that are different from the mailbox subscriber's greetings.