



FairPoint Residential Package Voice Mail Features

Feature	Description	FairPoint
Audible Message Waiting Indication	A stutter dial tone will be present whenever a message is waiting.	YES
Automatic Password Entry	End users may suppress their password by turning Automatic Password Entry "on". If Automatic Password Entry is on, the system will not prompt end users to enter their Password when calling from their home telephone. When calling from a telephone outside their home, for security reasons, end users must always enter their password.	N/A
Customer Controllable Ringing	Allows each end user to adjust the number of times the phone will ring (2-9 rings) before the Voice Mail service answers. This allows the subscriber to personalize their answering service. CCR can be changed as often as necessary by the customer.	NA (CLEC must send LSR to change the ring cycle)
Password Protection	Provides the user with the capability of establishing a personal password.	YES
Personal Greeting	End users can personalize their greeting. Once they record their Personal Greeting the Standard Greeting is no longer available.	YES
Remote Message Retrieval	To retrieve messages, end users may call the voice mail system access number from any touch tone telephone at any time. When end users retrieve messages away from their home number, the system will ask them to key in their telephone number as well as their password.	YES
Standard Greeting	The end user can personalize their greeting or use the Standard Greeting that comes with the service. The Standard Greeting is: "You have reached the Voice Mail mailbox for (Your home phone number). Please leave a message after the tone".	YES
Time/ Date Stamp	Each message is "stamped" with the time and date of the message's arrival.	YES
Visual Message Waiting Indication	Provides a visual indication that messages are waiting. In some areas visual indication may replace interrupted dial tone. The end user must provide compatible Customer Provided Equipment.	N/A
Optional Feature	Description	FairPoint
Mailbox Messaging per Mailbox Destination	Allows end user to send and receive messages to other subscribers of FairPoint Voicemail	PAY PER USE
Pager Notification	Notifies end users via their pager when a new message is deposited in their mailbox.	N/A
Reminder Call	Allows the subscriber to record messages to be delivered within 30 days in the future.	PAY PER USE
Reminder Message	Allows the subscriber to record messages to be delivered within 1 year in the future.	NA
Wake-Up Call	Allows the subscriber to schedule a wake-up call	PAY PER USE