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News Release

Media Contact:

Angelynn Beaudry

207-535-4129

aamores@fairpoint.com

FairPoint Releases New Content on Hosted PBX Solution

New Resource Discusses 10 Things Businesses Can Do with Hosted PBX

Manchester, N.H. (June 9, 2015) – [FairPoint Communications, Inc.](http://www.fairpoint.com) (Nasdaq: FRP), a leading provider of advanced communications technology in northern New England, has released its latest customer resource on its Hosted Private Branch Exchange (Hosted PBX) product. Titled "10 Things Your Business Can Do with FairPoint's Hosted PBX," the new brochure summarizes how businesses can leverage a service provider's Hosted PBX.

The features of Hosted PBX covered include:

1. Features to Aid in Overall Disaster Recovery Planning
2. Hot Desking and Call Routing
3. Voicemail to Email Transcription
4. Custom Messages/Music on Hold
5. Reporting
6. Call Screening
7. Coaching Tools
8. Auto-Attendants
9. Conferencing
10. Call Preference Management

"In recent years, businesses have increasingly migrated to Hosted PBX solutions," said Chris Alberding, FairPoint Communications Vice President of Product Management. "Rather than continue to rely on expensive on-premise PBX systems, a service provider's hosted solution can have a powerful positive impact on business performance. Hosted PBX provides affordability, efficiency and useful functionality through a wide-range of customizable features."

"Our new brochure offers a handy reference for a few of the many ways businesses can take advantage of a Hosted PBX solution," continued Alberding.

To download the brochure or to request a call from a local FairPoint account manager, visit www.FairPoint.com.

About FairPoint Communications, Inc.

FairPoint Communications, Inc. (Nasdaq: FRP) provides advanced data, voice and video technologies to single and multi-site businesses, public and private institutions, consumers, wireless companies and wholesale re-sellers in 17 states. Leveraging an owned, fiber-core Ethernet network — including more than 16,000 route miles of fiber in northern New England — FairPoint has the network coverage, scalable bandwidth and transport capacity to support enhanced applications, including the next generation of mobile and cloud-based communications, such as small cell wireless backhaul technology, voice over IP, data center colocation services, managed services and disaster recovery. For more information, visit www.FairPoint.com.

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10 Things Your Business Can Do with FairPoint's Hosted PBX

FairPoint Communications' Hosted Private Branch Exchange (Hosted PBX) offers your business a powerful, feature-rich phone system that eliminates the hassle of owning or managing your own system. FairPoint's unified communications package includes phones, Voice over IP technology, business features, and Internet, to deliver a high-performance business-class voice and data package. Here are just a few features that set a Hosted PBX solution apart:


1 Disaster recovery features
Calling features to aid in disaster recovery planning, so you can run your business, anytime, anywhere.



2 Hot-desking and call routing
Never miss an important call.
Great for mobile workers!



3 Voicemail to email transcription
Keep on top of voice mail both in and out of the office and access your messages anywhere




4 Custom messages/music
Give callers a professional first impression




5 Reporting
Understand your business better




6 Call screening
Improve productivity by managing your calls/workday




7 Coaching tools
Real-time feedback and employee training




8 Auto-attendants
Give your business a more professional incoming message and route calls more efficiently



9 Conferencing
Business features for improved productivity



10 Manage call preferences
Features to help manage your time



With the added benefits of:



Connected to the largest fiber-based network in the region



Professional installation and on-site training available



Value for you, with packages starting at \$200 per month



White glove service and 24/7 support from dedicated local teams



Seamless integration of your locations, services and applications.



Call your FairPoint Communications sales representative, or visit FairPoint.com to learn more