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**News Release**

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## **FairPoint Releases New White Paper on Using Hosted PBX to Empower a Remote Workforce**

*Advanced Hosted PBX Features Can Help Spur Productivity, Streamline Costs, and Improve Hiring Flexibility*

**Charlotte, N.C. (June 16, 2016)** – [FairPoint Communications, Inc.](#) (Nasdaq: FRP), a leading provider of advanced communications technology in northern New England, has released its latest customer resource on its Hosted Private Branch Exchange (PBX) solution. Titled "[Using Hosted PBX to Empower Your Remote Workforce](#)," this new white paper discusses how businesses can use the transformative benefits of a hosted PBX solution to support their remote workforces.

The topics covered include:

- Using hosted PBX solutions helps businesses hire and manage location-independent workforces
- Bridging the distance with advanced features
- Ensuring consistent, responsive customer service
- Monitoring remote employee productivity
- Streamlining phone service costs and simplify billing
- How businesses in three industries leverage hosted PBX

"Trends suggest the number of remote workers will continue to grow," said John Lunny, Executive Vice President, Chief Technology Officer, FairPoint Communications. "With a wide range of features that support remote and mobile employees, hosted PBX is providing a solid technological foundation for this growth. By removing geographic barriers to hiring workers, business can enhance collaboration among geographically-dispersed employees, foster greater employee job satisfaction, and help ensure high productivity across the entire workforce."

To download the new hosted PBX white paper or to request a call from a local FairPoint account manager, interested parties can visit:

[www.fairpoint.com/hosted\\_pbx\\_remote\\_workforce](http://www.fairpoint.com/hosted_pbx_remote_workforce).

### **About FairPoint Communications, Inc.**

FairPoint Communications, Inc. (Nasdaq: FRP) provides advanced data, voice and video technologies to single and multi-site businesses, public and private institutions, consumers, wireless companies and wholesale re-sellers in 17 states. Leveraging an owned, fiber-based Ethernet network — with more than 21,000 route miles of fiber, including approximately 17,000 route miles of fiber in northern New England — FairPoint has the network coverage, scalable bandwidth and transport capacity to support enhanced applications, including the next generation of mobile and cloud-based communications, such as small cell wireless backhaul technology, voice over IP, data center colocation services, managed services and disaster recovery. For more information, visit [www.FairPoint.com](http://www.FairPoint.com).

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