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News Release

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FairPoint Releases New Content on Hosted VoIP

New White Paper Offers a "Complete Guide to Hosted VoIP"

Charlotte, N.C. (January 28, 2016) – [FairPoint Communications, Inc.](#) (Nasdaq: FRP), a leading provider of advanced communications technology in northern New England, has released its latest customer resource on hosted Voice over Internet Protocol (VoIP) solutions. Titled, "The Complete Guide to Hosted VoIP," the new white paper discusses how decision-makers can determine if hosted VoIP is a good fit for their business.

The topics covered include:

- What is Hosted VoIP?
- How Does Hosted VoIP Work?
- Hosted VoIP vs. Alternative Solutions
- Is Hosted VoIP Right for Your Business?
 - Understanding the Advantages
 - Evaluating the Disadvantages

"The implementation of IP-based unified voice and data communications solutions has been on an upward trajectory with small businesses as the primary driving force," said Chris Alberding, FairPoint Communications Vice President of Product Management. "As features and reporting capabilities have improved, many large organizations have also started considering hosted VoIP solutions. With FairPoint's new white paper, decision-makers for businesses of all sizes can educate themselves on the benefits, potential challenges and likely return on investment hosted VoIP solutions provide compared to traditional on-premises systems."

To download the new hosted VoIP white paper or to request a call from a local FairPoint account manager, interested parties can visit the company's website at www.fairpoint.com/guide_to_hosted_voip.

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About FairPoint Communications, Inc.

FairPoint Communications, Inc. (Nasdaq: FRP) provides advanced data, voice and video technologies to single and multi-site businesses, public and private institutions, consumers, wireless companies and wholesale re-sellers in 17 states. Leveraging an owned, fiber-core Ethernet network – with more than 20,000 route miles of fiber including approximately 17,000 route miles of fiber in northern New England – FairPoint has the network coverage, scalable bandwidth and transport capacity to support enhanced applications, including the next generation of mobile and cloud-based communications, such as small cell wireless backhaul technology, voice over IP, data center colocation services, managed services and disaster recovery. For more information, visit www.FairPoint.com.

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